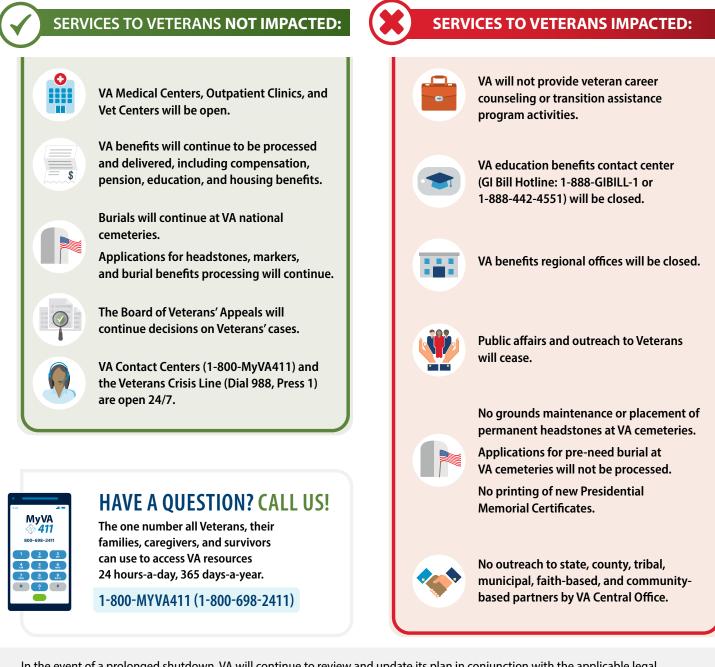# VETERANS FIELD GUIDE TO
GOVERNMENT SHUTDOWN

As of October 1, 2023

The Department of Veterans Affairs (VA) is committed to provide quality, consistent care and services to Veterans, families, Caregivers, and Survivors. VA's mission allows no exception to this standard even when operations are limited by the absence of appropriations (commonly known as a "Government shutdown").

✔ SERVICES TO VETERANS **NOT IMPACTED:**

- **VA Medical Centers, Outpatient Clinics, and Vet Centers will be open.**

- **VA benefits will continue to be processed and delivered, including compensation, pension, education, and housing benefits.**

- **Burials will continue at VA national cemeteries.**
  Applications for headstones, markers, and burial benefits processing will continue.

- **The Board of Veterans' Appeals will continue decisions on Veterans' cases.**

- **VA Contact Centers (1-800-MyVA411) and the Veterans Crisis Line (Dial 988, Press 1) are open 24/7.**

❌ SERVICES TO VETERANS **IMPACTED:**

- **VA will not provide veteran career counseling or transition assistance program activities.**

- **VA education benefits contact center (GI Bill Hotline: 1-888-GIBILL-1 or 1-888-442-4551) will be closed.**

- **VA benefits regional offices will be closed.**

- **Public affairs and outreach to Veterans will cease.**

- **No grounds maintenance or placement of permanent headstones at VA cemeteries.**
  Applications for pre-need burial at VA cemeteries will not be processed.
  No printing of new Presidential Memorial Certificates.

- **No outreach to state, county, tribal, municipal, faith-based, and community-based partners by VA Central Office.**

HAVE A QUESTION? CALL US!

The one number all Veterans, their families, caregivers, and survivors can use to access VA resources 24 hours-a-day, 365 days-a-year.

1-800-MYVA411 (1-800-698-2411)

MyVA 411
800–698–2411

In the event of a prolonged shutdown, VA will continue to review and update its plan in conjunction with the applicable legal requirements and circumstances. Please visit www.whitehouse.gov/omb/ or www.VA.gov for updated information.